



Margaret Dale

Mediator & Trainer



In Brief

Qualified Disputes Resolver (1999)

Workplace Mediation

Member of the Chartered Institute of Personnel and Development (1998-)

MSc in Analysis of Decision Making (1992-)

Diploma of Management Studies (1984-)

Mediation Experience

Commercial mediator in employment and civil disputes

Lay Conciliator for local NHS trusts dealing with complaints against GPs and other clinicians.

Trained in time limited and advanced mediation skills

Provided demonstrations and awareness raising sessions to various groups to promote mediation.

Professional Experience

Educational Competences Consortium

Chief Executive (2008 to date).

Business Manager and Consultant (1997- 2008) for a consortium of c125 Universities and Colleges of Further and Higher Education.

Responsible for running the Consortium's business.

Liaise with trade unions and other agencies nationally to promote the consortium and develop strategic partnerships.

Provide professional advice, training and consultancy support to members to support modernisation of their pay and grading systems and other HRM functions.

Speak regularly at conferences and other events at national level.



Use mediation skills to resolve disputes between Universities and trade unions.

National Health Service

Non-Executive Director of South Huddersfield Primary Care Trust (2002 - 2006):
Vice-Chair (2002 to 2006)
Acting Chair (2004-2005)
Mental Health Act Manager for South West Yorkshire Mental Health Trust (2000 to 2004) and Community Health Sheffield (1993-1997)
Member of Huddersfield Community Health Council (1999 – 2002)
Non-Executive Director of Community Health Sheffield (1994 - 1998)

Employment Expertise

Self employed Employment Consultant and Expert Witness with Trevor Gilbert & Associates, Personal Injury Employment Advisors (1997 to 2005).

Assessing loss of earnings and employability in relation to personal injury and clinical negligence claims.

Trained in witness skills and gave evidence in court as joint expert and in support of both defence and claimant cases.

Author 8 books on recruitment and selection, management, skill assessment, and development and training.

Contributions to other publications and various articles and leaflets.

Why choose consensus mediation...?

Our role ensures that...

- Mediators remain wholly impartial and focused on the dispute because we handle all the fee negotiations, contracts, documents and logistics;
- Mediators do not become disqualified from acting (even by perception) because of previous direct or frequent instructions from one party or solicitor;
- Clients and their solicitors can concentrate on the case while we sort out all the administration and logistics.

We quote an inclusive fee for the mediator's time and the administration of the entire mediation process. Consensus Mediation does not charge for "overtime" or for any other hidden extras.

For an informal discussion call one of our Case Managers now on **0844 561 1763**